

# **Redefining The Discharge Summary**

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Results

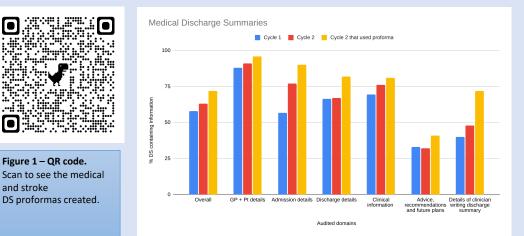
<u>NHS</u>

Chelsea and Westminster Hospital

HS Foundation Trust

#### Background

- Discharge summaries (DS) are vital for safe handover between primary and secondary care
- DS can educate and empower patients, putting them at the centre of care
- This closed loop audit aimed to assess and improve the quality of DS on a joint care of geriatric medicine/stroke ward at West Middlesex University Hospital (WMUH)



**Figure 2** – Bar chart representing the percentage of audited DS containing information recommended by RCP. Blue and red bars represent medical DS audited in cycles 1 (N=20) and 2 (N=20), respectively. Yellow bar represents medical DS audited in cycle 2 that used the DS proforma (N=7).

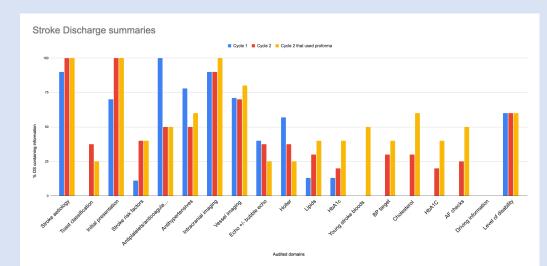


Figure 3 – Bar chart representing the percentage of audited DS containing information outlined in locally created audit tool specific to stroke patients. Blue and red bars represent stroke DS audited in cycles 1 (N=10) and 2 (N=10), respectively. Yellow bar represents stroke DS audited in cycle 2 that used the stroke DS proforma (N=5).

#### Discussion

- 35% of DS used the proforma and 72% had RCPT concordance
- The use of stroke discharge proforma lead to 50% improvement in 13/19 domains assessed; most notable improvement was seen in inclusion of TOAST stroke aetiology and stroke risk factor modification
- Change of clinic staff during audit period was most likely responsible for underutilisation of the proforma and resulting suboptimal improvement in DS quality

## Conclusion

- Proformas improved DS quality; however, their uptake was suboptimal
- Future steps include exploring factors driving proforma underutilisation, addressing them, and re-auditing

### References

1) Royal College of Physicians. (2015). *Record keeping audit toolkits*. [Online]. rcplondon. Available at: https://www.rcplondon.ac.uk/projects/outputs/record-keepingaudit-tools [Accessed 27 April 2023]

## Methods

- Ten medical and ten stroke DS from August 2022 were randomly selected
- Cycle 1: All DSs were screened against Royal College of Physicians audit Tool<sup>1</sup> (RCPT). Stroke DS were also screened against the stroke tool developed locally for this project (Figure 1)
- DS proformas were designed and implemented following departmental teaching in December 2022. See Figure 1
  - Cycle 2: Further 20 DS (10 medical, 10 stroke) were re-audited against the same tools in March 2023